

Circular Letter S.14/2004

File Ref Nos. S.659; S.613/7; S.477

28 September 2004



***Pensions Ombudsman - Procedures for Internal Resolution of Disputes  
Correspondence from Pensions Ombudsman***

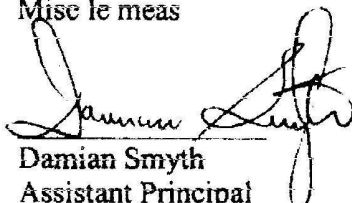
**A Chara**

I refer to circular letters S.13/2003 of 30 September 2003, S.1/2004 of 27 February 2004, S.6/2004 of 28 April 2004 and S.13/2004 of 24 September 2004 concerning procedures for the internal resolution of complaints and disputes in relation to the superannuation entitlements of persons employed by local authorities and other bodies to which the Local Government Superannuation Scheme applies.

Paragraph 5(b) of circular letter S.1/2004 requires local authorities to forward to the Superannuation Section of the Department copies of correspondence (complaints, responses from other parties, preliminary views/conclusions, etc.) from the Pensions Ombudsman **immediately on receipt of such correspondence**. It would appear that some local authorities are not complying with this requirement. The purpose of this circular letter is to remind local authorities of the need to furnish the relevant documentation to the Department who will then decide, on the basis of the nature of the correspondence, whether there is a need to offer any advice to the local authority in the matter.

Any enquiries in relation to this circular should be made to the Superannuation Section at (096) 24406, 24407, 24408, 24409 and 24410.

Mise le meas

  
Damian Smyth  
Assistant Principal  
Superannuation Section

**To each county council, city council, health board, health body etc.**

